



BOOKING FORM

RESERVATIONS: Tel.: 03 - 9882 4809

FAX: 03 - 9882 4117

Email: footsteps@bigpond.com

www.footstepsholidays.com.au

Mail to:
 FOOTSTEPS HOLIDAYS PTY LTD
 PO BOX 1014
 CAMBERWELL VIC 3124

ACN 085 378 561

Please write In BLOCK CAPITALS
 USE THIS FORM FOR BOOKING ONE HOLIDAY
 (COPY FOR ADDITIONAL HOLIDAYS)

WALK / HOLIDAY			DATE	NIGHTS	CODE
TITLE	FORENAME	SURNAME	DATE OF BIRTH	ROOM TYPE*	

***ROOM TYPES: SINGLE (surcharge may be payable) DOUBLE, TWIN or FAMILY**

DEPOSITS: A deposit is payable for each person booking.

For holidays commencing within 8 weeks of booking the full holiday cost must be enclosed.

Cheques payable to: **FOOTSTEPS HOLIDAYS PTY LTD**

Payment by bank transfer to: ANZ Bank, Camberwell: BSB 013-247 account 3515 05051 quoting your surname. We do not accept any payment by Credit Card.

Up to 7 nights: No. of Personsx\$350 = \$..... 8 + nights: No. of Personsx\$500 = \$.....

Cheque enclosed for: \$.....

INSURANCE - Please send me a policy application: YES NO

SPECIAL REQUESTS/Diet: _____

AUSTRALIAN DEPARTURE DATE: _____

All bookings are made and accepted subject to the BOOKING CONDITIONS overleaf.

<p>DECLARATION: I certify for myself and the persons named above that, I am authorised to make this booking and I/we have read and agree to accept the booking & insurance conditions.</p>	
Signature: _____	Date: _____
Name: _____	
Address: _____ Post Code: _____	
Tel.: Home: _____ Business: _____	
In case of accident please notify: _____ Relationship: _____	
Their address & Tel.: _____	
How did you hear about Footsteps Holidays?: _____	

Footsteps Holidays specialise in walking tours - we will be pleased to provide advice if required when selecting your holiday.

ALL ENQUIRIES: FOOTSTEPS HOLIDAYS 03 9882 4809.

BOOKING CONDITIONS

Please complete the booking form and mail with your deposit cheque to Footsteps Holidays. The person making the booking expressly warrants that he or she has the authority of all the persons named to make the booking and to accept the following terms and conditions on their behalf. We then issue a 'Booking and Confirmation Invoice' showing the full details about your holiday and payment deadlines.

If a reservation is made within 8 weeks of departure you must make full payment at the time of booking.

YOUR DEPOSIT will be accepted in part payment of the total cost incurred by you for the holiday, receipt of a deposit does not constitute acceptance of any booking. The total cost of the holiday less the deposit paid is payable 60 days before the commencement of your holiday, or 21 days before your departure from Australia whichever the earlier.

As the cost is based on a stable currency exchange rate, in the event of a decrease of 5% or more in the exchange rate between the Australian dollar and the British pound or the Euro, we reserve the right to invoice you for the difference, which you agree to pay at the time that your final payment is due.

WHEN YOU HAVE PAID IN FULL: Footsteps Holidays will send your holiday documentation - vouchers, directions, addresses, telephone numbers and final details.

DEPARTURE FROM AUSTRALIA: Please state your departure date on the booking form or tell us when it is known. We require this date to coordinate the dispatch of your documentation.

AGENCY: Footsteps Holidays are not carriers or keepers of inns, hotels or guest houses. Footsteps Holidays arranges bookings and reservations only as agent for the operator of the walk or holiday which you have chosen, and in its capacity as agent, it is not responsible for any changes in, cancellations of or delays in walks or holidays, nor for any failure to provide seats, berths, accommodation or storage and carriage facilities. These are matters outside our control, and you should check that your insurance covers these risks.

Footsteps Holidays will use its best endeavours to notify you of any changed circumstance, but it does not accept liability in connection with any alterations made by tour operators to the holiday arrangements for which you have booked, nor for any loss or damage to property or for death or personal injury occurring in relation to the holiday.

CANCELLATIONS AND REFUNDS: Once a booking has been accepted and confirmed and you have to cancel for whatever reason, we must receive your notification in writing. Cancellation fees will apply as follows: More than 8 weeks before the scheduled holiday start date - full deposit, 8 to 4 weeks before start date - full deposit, 28 to 21 days before start date 50% of holiday cost, 20 to 14 days before start date 70% of holiday cost, 13 or less days before start date 100% of holiday cost. No refund available after commencement of services from the tour operators on any unused services.

To avoid possible loss of deposit, or full amount paid, you are strongly advised to take out holiday cancellation insurance at the time of booking.

Footsteps Holidays will repay to you any monies held by Footsteps Holidays after deducting the said cancellation fees and in any event shall not be required to make any repayment until Footsteps Holidays have received payment from the tour operators of such monies as may be due to you following such cancellation.

From time to time the tour operators may withdraw a particular tour due to weather conditions or low participation numbers. In this event we reserve the right to offer you an alternative holiday of similar value and features or, if this is not acceptable, to refund monies paid. Footsteps Holidays is not responsible for any incidental expense you may incur in this regard.

Footsteps Holidays does not warrant and is in no way responsible for the accuracy of any information given or statement made by the tour operators their servants or agents.

CHANGES TO BOOKINGS: For every amendment you make to the booking after the confirmation has been processed, you will be charged a non refundable fee of \$60 per booking. Changes within 21 days of holiday start date are not permitted.

LATE BOOKINGS: A late non refundable fee of \$50 per person will apply to all bookings made within 21 days of the holiday start date.

INSURANCE: It is a condition of booking any of the arrangements that you take out adequate travel insurance for the full duration of your holiday in respect of illness, injury, death, loss of baggage and personal items, cancellation or curtailment of travel arrangements. Footsteps Holidays will be pleased to offer you a suitable policy - tick the box on the booking form.

TRAVEL DOCUMENTS: Travellers must ensure their passports and visas (if required) are valid.

OUR RESPONSIBILITY: Footsteps Holidays will take all reasonable care to ensure that your holiday booking is completed in accordance with your instructions, and we accept full responsibility for our functions and duties as booking agent for the tour operator.

YOUR RESPONSIBILITY: To enjoy the benefits of any walking holiday you must be fit enough to walk for several days at a time and for several hours per day. On guided and self guided tours, should you wish to take an unscheduled "rest day" you must inform the local guide or self-guided tour operator and pay any extra accommodation or transport costs involved.

Active holidays can be hazardous when foolish behaviour is concerned, it is dangerous to take risks or undertake activities for which you are ill prepared. In the interest of safety, you undertake to follow the advice of the guide or local representative; comply with any local codes of conduct; follow the Country Code; and act sensibly and prudently at all times. You also agree to indemnify Footsteps Holidays for any loss and/or damage arising from any act, default or negligence, medical or other condition, on your part.

Footsteps Holidays acts as agent for the tour operators who are providing the services indicated in the brochure and/or associated information relating to the tour you have chosen, and it assumes no responsibility for additional expenses howsoever caused and over which it has no control.

Footsteps Holidays is not liable for any dissatisfaction you may have with the various properties or services provided by the tour operators. Should you have a difficulty or complaint during your tour, please notify a representative of the tour operator concerned immediately.

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